

## PATRON CODE OF CONDUCT

By purchasing a ticket and entering Grand Rapids Civic Theatre, patrons agree to adhere to Civic Theatre's Patron Code of Conduct, outlined below. Violation of any portion of the Code of Conduct may result in immediate removal and possible prohibition from attending future events at Grand Rapids Civic Theatre. Patrons shall refrain from engaging in any behavior that creates an unsafe environment or interferes with other patrons' enjoyment of the performance. This includes, but is not limited to:

- Patrons must refrain from using foul/offensive language, fighting, obscene gestures, and throwing objects.
- Patrons must wear a shirt and shoes at all times.
- Patrons must follow the directions of ushers, ticket-takers, Theatre staff, and any other facility personnel.
- Patrons may not possess or use any illegal drugs.
- Intervention with an impaired, intoxicated or underage patron will be handled in a prompt and safe manner. Visibly intoxicated patrons may be denied entry and may be subject to ejection from the facility.
- Patrons must not damage, destroy, vandalize, or steal any property of Grand Rapids Civic Theatre.
- Patrons may not sit in seats other than those indicated on their ticket(s). Patrons must produce their ticket(s) at the request of staff/volunteers/facility personnel. Unauthorized use of any seating designated for disabled persons is strictly prohibited.
- Patrons may not possess stolen tickets.

Please Note: There is an inherent risk of exposure to COVID-19 and other illnesses exists in any public place where people are present. By visiting Grand Rapids Civic Theatre, you voluntarily assume all risks related to any exposure.

## HEALTH AND SAFETY STATEMENT

Grand Rapids Civic Theatre and School of Theatre Arts values the health and safety of its volunteers, students, visitors, and staff. As part of our commitment to provide a safe and healthy environment to all who work, learn, perform, and engage with the Theatre, we reserve the right to institute policies and/or procedures without notice based on guidance as suggested or recommended by health and safety professionals and officials.

The Theatre is committed to preserving the physical, emotional, and mental health and safety of its students, staff, and visitors and to reducing the transmission of infectious disease. As such, the Theatre also reserves the right to implement procedures that protect their health and safety at any time. Should those procedures be deemed necessary by the Theatre, Civic Administration will clearly communicate the procedures and the reasons for procedures.

The Theatre may also cancel or alter events or programs based on foreseeable and unforeseeable circumstances, including, but not limited to, COVID-19 and influenza, environmental factors and inclement weather, or circumstances beyond the Theatre's control. The Theatre further reserves the right to ask any person, including volunteers, students, visitors, and staff, to leave the premises if they do not follow the Theatre's policies or procedures. Compliance with procedures may be required to participate in Civic events or programs.